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PATENT
Attorney Docket No.: 026808-003100US
Client Ref. No.: BL-232

TOWNSEND and TOWNSEND and CREW LLP

By: Jose R. Lopez, Jr.
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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of:

SAXENA, Piyush et al.

Application No.: 10/802,190

Filed: March 17, 2004

For: WEB-ENABLED UPS

Customer No.: 20350

Confirmation No. 3429

Examiner: RUTLAND WALLIS,
Michael

Technology Center/Art Unit: 2836

AMENDMENT

Mail Stop Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

In response to the Office Action dated March 26, 2008, please enter the following
amendments and remarks:

Amendments to the Claims are reflected in the listing of claims which begins on page 2 of this
paper.

Remarks/Arguments begin on page 8 of this paper.